

A background image showing three business professionals in a meeting. A woman on the left is looking at a tablet held by a man in the center. Another man on the right is looking at the tablet. They are in a modern office with large windows overlooking a city skyline.

CSR Breach Reporting Service™

AWARD-WINNING BREACH REPORTING SERVICE FOR BUSINESSES

Fulfill your legal requirements, protect your reputation, and avoid fines with a comprehensive data breach reporting and consumer notification service.

Your company possesses a great deal of personal data —dates of birth, financial information, and even National Identity numbers. This data comes from customers, employees and vendors.

If a data breach occurs, are you adequately prepared to deal with the incident?

Simply make a phone call.



CSR privacy experts with years of experience and CIPP certifications will assess your incident. If it is a reportable event, we will file the necessary documents to all required state and federal agencies. If customer data is involved, we will guide you through the delicate notification process.

CSR's Breach Reporting Service lets you act quickly.

You will be ready to meet your regulatory requirements. Remove fear, confusion, and panic from a difficult situation.

Your business will save money, protect its reputation, and minimize lost productivity.

Your company will be in good hands thanks to CSR's extensive knowledge and years of experience in data breach reporting.

Watch CSR's Breach Reporting Service video to learn why reporting and notification is mandatory and how the service works, and meet the experts behind it.



Technical Specs | CSR Breach Reporting Service

Problem:

Businesses need to report data breaches to regulatory authorities and notify consumers. But notification regulations are complex, fragmented, require quick turnaround, and demand expertise. As of May 2018, the GDPR requires companies assuming the role of data controller to notify its supervisory authority no later than 72 hours upon discovery of a breach.

Solution:

Offer businesses access to exceptional breach analysis, regulatory reporting, and customer notification expertise through a subscription service.



Awards:

U.S. Patent #8626671 "System and method for automated data breach notification," 2014 IAPP Privacy Innovation Award Winner, 2012, Info Security Global Excellence Gold, 2013

Functionality:

- Client responds to a structured phone interview designed to elicit and confirm event fact pattern. Our analysis relies 100% on client responses. All calls are recorded.
- Security incident information is processed by a combination of human expertise and proprietary machine algorithms. The result is reviewed by a supervisory board of information privacy experts with CIPP certifications.
- If the security event is deemed reportable, we report. If not, we provide the client with a professional opinion letter as to why the event does not rise to the level of reportability.
- Our regulatory reporting analysis considers an extensive range of factors.

A few of these include:

- | | |
|---|---|
| 1. Controller vs. Processor (data owner vs. vendor) | 2. Location of affected individual (long reach) |
| 3. Applicable laws and regulations | 4. Computerized/digital data vs physical data |
| 5. Encryption and encryption key status | 6. Redaction, truncation, pseudonymization |
| 7. Type of data and number of records | 8. Unauthorized access |
| 9. Harm threshold | 10. Law enforcement notification/delay |

- Harm threshold is a vital factor and its interpretation should be made by an experienced individual that understands the intricacies of the decision. This is a unique value that CSR provides. Harm threshold cannot be determined effectively without first processing many security events.
- We determine reporting needs from 300+ regulatory bodies and 105 sovereign nations. Reports to authorities and vital interests are completed by the Certified Information Privacy Professional (CIPP) personally handling the case. A Final Summary Report is provided to the client for his/her records.
- Determine if consumer notification is required. If so, help guide business entities with options and best practices for notification of consumers.
- All cases are handled with absolute confidentiality. We never divulge client names except as required for reporting.

CSR Demonstrated Expertise:

- Service in continuous use since 2012 with 100% resolution of all cases.
- 60% of cases require no reporting to regulatory agencies.
- Cases that require reporting necessitate notification to 5-6 regulatory agencies on average.
- 25% of cases requiring reports now require consumer notification, and this percentage is rising year over year.